**User story:** As a user, I can upload a EULA document in a PDF or MS Word format, and it will report a prediction of acceptable or unacceptable with an associated confidence score.

**Base acceptance criteria:**

* The contracting officer (“user”) can upload a EULA document in a PDF format.
* The user can upload a EULA document in a MS Word format.
* The application processes batches of documents.
* If the user uploads in a different format, they receive an upload error message.
* After successful upload, the user receives a prediction (unacceptable or acceptable) and associated confidence score.
* The user can flag cases in which they need to contact GSA General Counsel for further clarification.
* The user interface is realistic and usable by the business user.

**Optional acceptance criteria:**

* The user can review the model results.
* The application retains the model so that the user can modify classification of feature clauses. This will allow the user to retrain the model.
* The user can understand the reason for individual clauses that were predicted to be unacceptable. (??)
* After reviewing and modifying the model, the user can re-run the model and receive updated results. The user can compare and contrast results (e.g., deltas in confidence score)